March 17, 2020

Dear Valued Customer,

The coronavirus situation continues to evolve in the US and all around the world. AC Products and EPMAR would like to update you on the proactive steps we’re taking to lessen the possibility of any disruption in service to our customers.

AC Products and EPMAR Corporation, along with regional and global partners, are committed to following the safety and hygiene measures as recommended by the World Health Organization.

In an effort to minimize the possibility of the COVID-19 virus spread, while at the same time maintaining our ability to efficiently supply our customers, the following steps are being taken:

- Split and isolated shifts for manufacturing personnel
- Increasing inventory where possible
- A large percentage of office personnel will assume their responsibilities remotely from home
- A small percentage of office personnel will rotate accordingly on site as allowed
- Janitorial and disinfecting services have been increased for the safety of on-site personnel
- Non-essential visits from vendors and customers are strictly prohibited through April
- Strict travel limitations for domestic and international business

At this time, there are no reported or known cases of the virus amongst our employees. We have reached out to our suppliers and have received confirmation that there is no raw material supply impact at this time.

As you aware, the COVID-19 virus and its impact on the society is continuously evolving. We are committed to monitoring the situation closely and will communicate any impacts to your business as they arise.

Continuing to supply our products and services to you in a safe and efficient manner is our continued priority.

Thank you for your continued trust and partnership. If you have any question, please contact your AC Products and EPMAR representative.

Sincerely,

Peter Weissman
President AC Products, Inc. and EPMAR Corp.